



Public Safety Power Shutoff Community Resource Centers

If elevated weather conditions, including potential fire risk, threaten a portion of the electric system serving a community, it may be necessary for PG&E to turn off electricity in the interest of public safety. This is known as a Public Safety Power Shutoff (PSPS). To help affected communities during a PSPS event, PG&E may open Community Resource Centers (CRC).

What is a CRC?

Community Resource Centers provide community members with basic resources during PSPS events, including:

- A safe, energized location to meet their most basic power needs, such as charging medical devices, cell phones and laptops or accessing Wi-Fi
- Up-to-date information about the PSPS event and timing of restoration



Resources for Customers

- "Grab-and-go" bags with portable battery charger
- Wi-Fi
- Power strips to charge medical and personal devices
- ADA-accessible restrooms
- Bottled water
- Blankets
- Visitor seating
- Snacks
- Ice (indoor sites)

Speak with Representatives

Customers can **speak to representatives who are able to answer questions and take suggestions**. PG&E also provides security personnel to ensure customer and employee safety.

Find a CRC Near You

When:

- CRCs open at the start of a PSPS event
- CRCs are typically open from **8 a.m. to 10 p.m.** depending on safety and forecasted weather conditions
- PG&E will **post the location, hours of operation, and resources available on pge.com** and will share CRC information via various communication channels

Where:

- PG&E will post the location(s) of CRCs on pge.com. Customers can also locate the CRCs closest to them by inputting their address on pge.com
- Some CRCs are located indoors where backup generation systems are installed or can be accommodated
- Some CRCs are in open air tents located in parking lots
- Depending on factors such as the number of impacted customers, safety conditions and available locations, there may be multiple CRC locations in the same county